

Commitments Comparison table between CHS 2014 and CHS 2024 editions

2014 Commitments	Updated 2024 Commitments	Summary of Main Changes in 2024 edition
Communities and people affected by crisis...	People and communities in situations of crisis and vulnerability...	Reworded to include other situations that place people and communities at risk.
	1. Can exercise their rights and participate in actions and decisions that affect them.	People, their rights and the need for participation are now at the heart of Commitment 1 (elements that were in the former Commitment 4). It keeps the focus on information sharing, communication and participation in line with people's and communities' priorities and preferences.
1. Receive assistance appropriate and relevant to their needs.	2. Access timely and effective support in accordance with their specific needs and priorities.	Commitment 2 combines the former elements of Commitments 1 and 2. It maintains focus on quality and effectiveness of actions and programmes based on an understanding of the context and people's priority needs.
2. Have access to the humanitarian assistance they need at the right time.		
3. Are not negatively affected and are more prepared, resilient and less at-risk as a result of humanitarian action.	3. Are better prepared and more resilient to potential crises.	Previous Commitment 3 has been divided to give emphasis to two important and separate issues - building on local capacities and protecting people and communities from harm. Commitment 3 now has a more explicit focus on local leadership and sustainability.
	4. Access support that does not cause harm to people or the environment.	Commitment 4 now has a more explicit focus on addressing and preventing risks to people and their environment.
4. Know their rights and entitlements, have access to information and participate in decisions that affect them.		Moved to become first commitment.
5. Have access to safe and responsive mechanisms to handle complaints.	5. Can safely report concerns and complaints and get them addressed.	Commitment 5 maintains focus on complaints mechanisms but expanded to ensure that complaints are addressed.
6. Receive coordinated, complementary assistance.	6. Access coordinated and complementary support.	Commitment 6 maintains same focus but with more emphasis on working with and through local initiatives and coordination processes.
7. Can expect delivery of improved assistance as organisations learn from experience and reflection.	7. Access support that is continually adapted and improved based on feedback and learning.	Commitment 7 maintains focus on continuous improvement, but with stronger links to using community feedback to adapt programmes
8. Receive the assistance they require from competent and well-managed staff and volunteers	8. Interact with staff and volunteers that are respectful, competent and well-managed.	Commitment 8 maintains focus on ensuring staff and volunteers are supported and managed effectively but adds new elements to cover whistleblowing and the responsibility to act in cases of misconduct.
9. Can expect that the organisations assisting them are managing resources effectively, efficiently and ethically.	9. Can expect that resources are managed ethically and responsibly.	Commitment 9 maintains focus on effective management of resources but includes new elements on environment responsibilities.