



CHS Alliance
MAKING AID WORK BETTER FOR PEOPLE

Investigator Qualification Training Scheme



FAQ's



What is it?



Funded by the UK government through the Foreign and Commonwealth Development Office and developed in collaboration with Humentum, the new Investigator Qualification Training Scheme (IQTS) is a four-tiered certification-based training scheme that builds professional skills in SEAH investigations and establishes a professional standard and career progression for investigators.

Based on our new SEAH [Investigation Guide](#) for the humanitarian and development sector, the four tiers support progressively advanced levels of professional training and the maintenance of practitioner-level qualifications through continual learning and support from an investigations Community of Practice.

What are the four tiers?

The IQTS has four tiers: the online Tier 1 - Foundations of SEAH Investigation training; the facilitated online Tier 2 - Investigation Practitioner training; the Tier 3 - face-to-face Advanced Investigation Practitioner training; and the Tier 4 - Qualification Maintenance component for the retention of practitioner level qualifications.

<p>TIER 1:</p> <p>FOUNDATIONS OF SEAH INVESTIGATION</p>	<p>In this free self-paced online course, which includes a fictional case study, participants will be introduced to: the foundations of SEAH investigations; the purpose of investigations; roles and responsibilities; the phases of SEAH investigations; and the investigation principles; through:</p> <ul style="list-style-type: none"> Two online modules taking between 30-45 minutes each to complete. A built-in exam in module two with a certificate for successful completion. <p>The purpose of Tier 1 is not to equip participants to undertake SEAH investigations but for participants to acquire the basic knowledge of how SEAH investigations are conducted.</p> <p>Completion of Tier 1 is required to enrol in Tier 2.</p>
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<p>TIER 2:</p> <p>INVESTIGATION PRACTITIONER</p>	<p>Building on Tier 1, in this online course of five learning weeks, participants will explore a more complex case study and learn the practical application of the investigation principles and phases through:</p> <ul style="list-style-type: none"> Ten study modules Webinars and discussion forums facilitated by experienced trainers with significant SEAH investigation experience. Computer-based testing with a multiple-choice exam. <p>The purpose of Tier 2 is to equip participants with the necessary skills to undertake SEAH investigations under the supervision of an experienced SEAH investigator in preparation for Tier 3.</p>
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TIER 3:
ADVANCED
INVESTIGATION
PRACTITIONER

This course, facilitated by experienced trainers with extensive SEAH experience, is a five-day, face to face training that includes:

- Simulation exercises including interview scenarios
- A practical final assessment and exam to assess aptitude, behaviour, skill, and knowledge

Candidates for this level are required to have completed Tier 2 or be accepted through recognition of prior learning. Candidates must also have some experience in conducting SEAH investigations.

The purpose of Tier 3 is to equip participants to undertake SEAH investigations without supervision.

TIER 4:
QUALIFICATION
MAINTENANCE

Investigators need to keep their skills and knowledge up to date. Thus, practitioner-level qualifications will be valid for two years. To renew the qualification, holders must attain a required amount of continuing education credits through investigation experience, participation in webinars, and participation in an Investigation Community of Practice (CoP).

The establishment of an Investigation CoP, including peer-to-peer mentoring, will be an essential aspect of the scheme.

Recognition of Prior Learning

Recognition of Prior Learning (RPL) is considered on a case-by-case basis for applicants to the Tier 3 - Advanced Investigation Practitioner Level.

Applicants seeking RPL will be required to submit:

- Proof of completing a dedicated SEAH investigation training such as the CHS Alliance Investigation Workshop
- A résumé that includes experience in conducting SEAH investigations
- Reference/s from the investigation manager/s

Factors in determining whether a particular SEAH investigation training is suitable for RPL include: the course syllabus; the degree to which the course was survivor-focused; the length of the course; and the organisation conducting the training.

When will the training be available and how much will it cost?

The Tier 1 Foundations of SEAH Investigations course is now available free online through [Disaster Ready's Learning Platform](#). Currently available in English, other languages including French, Spanish, and Arabic, will be available soon.

Tier 2 is planned to be available in October 2022, with registration opening in July/August, and Tier 3 is planned to be available in early 2023.

Tier 2 and 3 will be available in English and French with other languages to follow, depending on demand.

Practitioner level training will be charged on a cost-recovery basis, similar to the current CHS Alliance training. However, the actual cost is still to be determined.

CHS Alliance will advertise the availability of the training through the CHS Alliance website, newsletter, and other channels.

To receive an email with registration information as soon as the course is open, please [click here](#).

If you would like to contact CHS Alliance for further information about the scheme, please [click here](#).