



How do we increase trust and accountability to make aid work better for the people we serve?

The Core Humanitarian Standard on Quality and Accountability (CHS) was launched in late 2014. It was a collaborative effort by our sector to address this question by providing a clear and measurable standard to make aid work better for people.

Five years on, we will come together in Bangkok to discuss the progress that applying the CHS has made and what more needs to be done to drive change for the people we serve.

On 19-20 November, we will exchange knowledge and ideas to identify how we can strive to meet the commitments we have made to affected people – as set out in the CHS.

Over the course of the Exchange, we will explore:

- What we have learned through applying the CHS, as organisations and as a sector;
- How we build on this learning to improve our service to people affected by crisis;
- How the CHS Alliance can enable a collective approach to applying the CHS.

This exchange will be based on the experience of organisations which have applied the Standard. It will build on discussions that took place in London in November 2018 and in Amman in July 2019.

Why you should attend

We welcome CHS Alliance members and partners with an interest in improving how we work with people affected by crisis. It will be particularly valuable for directors, accountability managers, policy leads, and HR

professionals. The event is based on group learning, enabling participants to share their experiences and insights with one another.

The event offers the following opportunities:

- **Increased Knowledge of the CHS:** More detailed understanding on the CHS Nine commitments
- **Learn from, and share with, colleagues** the successes and challenges experienced in applying the CHS
- **Understand more** about the different verification options and what option is best for your organisation
- **Engage on discussion** with others working on issues connected to Accountability to Affected People, Prevention of Sexual Exploitation & Abuse, and People Management
- **Find out more about CHS Alliance services** and how we can work together to drive positive change

Registration

Attendance at the CHS Exchange is free. Participants need to cover their own travel and accommodation costs.

Agenda

Tuesday 19 November 2019: 08.30 – 17.00

Session 1: Welcome and Setting the Scene

Session 2: Getting to know the Core Humanitarian Standard

Where we will learn more about the CHS

Session 3: How Do Standards Drive Change at Different Levels? The impact of verification

We will learn more from organisations about the CHS verification process

Session 4: Market Place: Successes and Challenges in applying the CHS

We will offer space for participants to host market stalls so they can share success and challenges on specific areas related to the CHS commitments.

Session 5: Workshops: Finding Collective Solutions to Meet the CHS Commitments

We will discuss in smaller groups the thematic areas of the CHS Alliance: Protection against Sexual Exploitation and Abuse, People management, Accountability to Affected People

Wednesday 20 November 2019: 09.00 – 12.00

Session 6: Market Place: Successes and Challenges in applying the CHS

Another chance for us to host / join market stalls (see session 4).

Session 7: Workshops: Finding Collective Solutions to Meet the CHS Commitments

Another opportunity for discussion on the thematic areas of the CHS Alliance (see session 5)

How you can get involved?

- **Participate:** Please click [here](#) to register or [visit our website](#)
- **Share your experience:** If you are interested in sharing a key learning from the CHS with others and would like to host a market place stall, please contact the CHS Alliance Head of Policy, Advocacy & Learning, [Bona Sokpoh](#)
- **Sponsor the event:** If your organisation is interested in sponsoring a breakout session or networking event at the Bangkok CHS Exchange, please contact us for the different sponsorship options by contacting the CHS Alliance Head of Policy, Advocacy & Learning, [Bona Sokpoh](#)