

World Vision Haiyan Response – PSEA Action Plan

World Vision (along with all other responders to this and other emergencies) are bound not only by our own legal frameworks around PSEA, but also the UN's Special Measures for Protection from Sexual Exploitation and Sexual Abuse United Nations Secretary-General's Bulletin ST/SGB/2003/13 that prohibits certain behaviours.

These standards are widely accepted as non negotiable by the humanitarian community, including the NGO community and as such application and demonstration of these standards are a condition of many of the grants that we have received as part of the Haiyan Response.

This means that World Vision is obliged to do a number of things

- Provide orientation to all staff around PSEA
- Ensure staff sign a PSEA code of conduct/policy
- Inform communities of their rights
- Establish effective, safe and confidential mechanisms for SEA reporting and investigation

While P&C and Accountability teams play a big role in developing and driving these processes; PSEA is the responsibility of all teams, managers, staff and contractors.

PSEA refers to sexual abuse and exploitation by humanitarian aid workers

- Sexual exploitation and abuse was brought to the forefront of public attention in 2002 following allegations of widespread sexual exploitation and abuse of refugee and internally displaced women and children by humanitarian workers and peacekeepers in West Africa
- In 2003 there was a UN Secretary General Bulletin mandating that all UN agencies address PSEA and ensure their partners do too
- SEA by aid workers of women and children is thought to be extremely under-reported (Save report, 2009). Globally we are unaware of the harm being perpetrated against people, by the very people mandated to protect

What are the Risks of SEA occurring?

- SEA by UN and NGOs increases in times of emergencies. Factors such as: initial chaotic response environment, mass distributions, complex programming and rapidly increased staffing teams contribute to high incidences of SEA.
- SEA by a WV staff member represents a huge reputational risk
- The biggest risk by far however, is to that of the community member affected by SEA.

PSEA ACTIVITIES

Action	Audience	Responsibility	Resources
Training of the Trainer	<ul style="list-style-type: none"> • P&C staff • Humanitarian Accountability Team 	HAT Manager/Carla Benham	<p>To Serve With Pride - a 20-minute video to raise awareness of SEA in the humanitarian context</p> <p>Generic power point for orientation of senior Managers from IASC PSEA – can be adapted for WV</p> <p>Generic case studies from IASC PSEA for training purposes,</p>
Embed PSEA protocols in P&C recruitment	<ul style="list-style-type: none"> • New staff • existing staff • seconded staff • contractors • advisers • Everyone! 	P&C	Oxfam tool kit that can be adapted by P&C if needed
Embed PSEA protocols in tender process <ul style="list-style-type: none"> • Ensure all contracts issued to implementing partners include clauses on SEA (SGB Section 6) 	<ul style="list-style-type: none"> • Individual Contractors • companies contracted • Advisers 	Operations/ Procurement	Oxfam tool kit that can be adapted by P&C if needed
Training and Orientation	<ul style="list-style-type: none"> • New staff • existing staff • seconded staff • contractors • advisers • Everyone! 	P&C/ Operations/ Procurement	<p>To Serve With Pride is a 20-minute video to raise awareness of Sexual Exploitation and Abuse in the humanitarian context with discussion</p> <p>Generic case studies from IASC PSEA for training purposes</p>
Policy and Code of Conduct signed	<ul style="list-style-type: none"> • New staff • existing staff • seconded staff • contractors • advisers • Everyone! 	P&C	This PSEA policy has been drafted by the UN specifically for Haiyan Response and can be adapted for WV
Conduct Awareness Raising	<ul style="list-style-type: none"> • Communities 	Accountability	➤ Info sheets on bulletin

in the community <ul style="list-style-type: none"> • Establish how beneficiaries / local populations can report SEA • Establish clear procedures for how to handle and direct complaints 	<p>where WV response program is located</p> <ul style="list-style-type: none"> • Broadcast/publicized through humanitarian media sources for broader affected population 		<p>boards</p> <ul style="list-style-type: none"> ➤ Info sessions ➤ Panel discussions on radio ➤ Draft articles for newspapers
Receiving and responding to Complaints <ul style="list-style-type: none"> • Establish complaints mechanisms • Publicise how staff/contractors can report concerns or suspicions of SEA 	<ul style="list-style-type: none"> • New staff • existing staff • seconded staff • contractors • advisers • Everyone! 	P&C	Posters placed at each WV haiyan office
Investigate <ul style="list-style-type: none"> • Establish and implement investigation protocols and processes • Together with the PSEA network, develop a victim assistance mechanism 		Carla Benham and investigation team/HAT Manager	