



Save the Children

Collaborating with Different Departments during an Investigation.

A Save the Children Experience





Safety of the Child is the most important consideration

Any victim, especially beneficiaries
will be at further risk from being
harmed by family, community or
the SOC if we do not take
particular action.





What aspects of the Investigation require support from others

- ✓ **Primarily the Safety and Well being of the affected victim**
 - ✓ Often the Reputational risks, the legal aspects and the rights of the SOC or Witnesses takes precedence over the victim
 - ✓ Our first obligation and duty of care should be to the child
 - ✓ For this, we will need the support of a Social Worker or a Counsellor who is in our **Programme/ Child Protection/ GBV Unit**
- ✓ **Legal Implications**
 - ✓ Law of the land/ labour laws
 - ✓ **Internal Legal Counsel or external**
- ✓ **Safety of the Investigators, witnesses, SOC, and on going programmes**
 - ✓ _A serious incident could mean a possible crisis where the organization, its programmes and personnel could be under threat from the community or other groups
 - ✓ Reputational issues may arise
 - ✓ **Safety and Security** teams should be consulted

In the Humanitarian Context Investigating SEA is a huge challenge



What other Departments do we need the support of

✓ **Evidence and Data Protection**

- ✓ Evidence from official laptops , smart phones etc
- ✓ Need the support of the **IT Department**

✓ **Evidence**

- ✓ Location where the incident occurred, log records etc
- ✓ The **Logistics Department and Admin Department**

✓ **When Exploitation Occurs**

- ✓ Exchange of relief items for sex, money for sex
- ✓ The **Counter Fraud Department**

✓ **In a Crisis**

- ✓ Media gets to know and need a holding back statement
- ✓ **Media and Communications Department**

✓ **External Organizations**

- ✓ Donors
- ✓ Other Agencies
- ✓ State Authorities

If all are involved how do we Maintain Confidentiality?

BEGIN AT THE BEGINNING

STAFF SHOULD RECEIVE PROPER TRAINING ON THEIR OBLIGATIONS UNDER THE CODE OF CONDUCT TO MAINTAIN CONFIDENTIALITY AND TO SUPPORT ORGANIZATIONAL PROCEDURES



TAKE AWAY 1
LIVES ARE AT STAKE IN AN
INVESTIGATION, SO BE
THOROUGH, GET THE SUPPORT
OF ALL RELEVANT
DEPARTMENTS TO CONDUCT
YOUR INVESTIGATION.

TAKE AWAY 2
LIVELIHOODS ARE AT STAKE, SO
BE ABSOLUTELY ACCURATE IN
YOUR PREPARATIONS,
DELIBERATIONS AND FINDINGS.



TAKE AWAY 3
LEGAL OBLIGATIONS ARE
ALSO AT STAKE. WORK AS A
TEAM TO ENSURE THAT YOUR
INVESTIGATION WILL BE
USEFUL EVEN IN A COURT OF
LAW.



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THANK YOU



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